

# Community Relations Policy of CNGR

Stand December 20B4



Corporate Document of CNGR	<b>Title:</b> Community Relations Policy	
	<b>Prepared by:</b> Sustainability Office	
	<b>Pages:</b> 9	
	<b>Reviewed and Approved:</b> December 20B4	<b>Previous Version:</b> None

# Table of Contents

1 Objectives and Purpose .....	2
2 Scope of Application .....	2
3 Policy Principles .....	2
3.1 Avoiding Operations in Protected Areas .....	2
3.2 Indigenous Peoples Policy .....	2
3.3 Local Community / Stakeholder Engagement .....	3
3.4 Social Impact Assessment .....	4
3.5 Local Procurement Policy .....	5
3.6 Supporting Local Communities .....	5
4 Policy Implementation and Supervision .....	5
5 Grievance Mechanism .....	6
6 Policy Review and Revision .....	6
Referenced International Standards and Tools .....	6

# 1 Objectives and Purpose

CNGR is committed to supporting sustainable corporate development through responsible community relations management while respecting the rights, cultures, and needs of communities. This policy aims to establish a unified framework for community relations management to regulate the company's interactions with communities, identify and manage social risks and opportunities related to its operations, and ensure that the company's activities maximize positive impacts on communities and stakeholders.

## 2 Scope of Application

This policy applies to all CNGR global operational sites and subsidiaries, as well as all industrial facilities directly or indirectly controlled or operated by CNGR worldwide, and to all employees, directors, and management personnel.

CNGR commits to influencing non-controlled joint ventures, suppliers, and business partners by requiring and urging them to comply with the relevant provisions of this policy.

## 3 Policy Principles

### 3.1 Avoiding Operations in Protected Areas

CNGR commits to avoiding operations in areas of high conservation value, particularly World Heritage Sites, ecological reserves, and regions of cultural or historical significance. The company will conduct prior identification of high conservation value areas and ensure that no new projects are launched in these protected regions to prevent adverse impacts on the ecological environment and cultural heritage.

### 3.2 Indigenous Peoples Policy

Respecting the culture, lifestyle, and rights of Indigenous peoples is one of CNGR's sustainable development goals. CNGR pledges to actively listen to and properly address the concerns and expectations of Indigenous peoples and to minimize social, economic, and cultural impacts on them. In project areas where Indigenous populations may be present, CNGR will adhere to the principle of Free, Prior, and Informed Consent (FPIC) and engage in ongoing, consensus-based consultations with Indigenous peoples. If Indigenous organizations or representative institutions exist, the company will recognize and formally consult with them. In addition, CNGR will engage qualified third-party experts to conduct assessments to identify voluntarily isolated Indigenous populations and ensure all potentially affected groups are included in ESG risk identification and engagement mechanisms. Throughout the entire mining lifecycle, the company will ensure that all decisions and activities fully respect Indigenous cultures, traditions, and values.

Furthermore, CNGR always respects and is committed to safeguarding Indigenous land

rights. The company will strictly follow the requirements of the United Nations Declaration on the Rights of Indigenous Peoples, establishing reasonable buffer zones between company operations and Indigenous settlements to avoid adverse impacts on their land, resources, and livelihoods.

### **3.3 Local Community / Stakeholder Engagement**

In reference to AA1000SES, CNGR has developed a stakeholder engagement policy, which serves as the basis for identifying stakeholders. Special attention is given to local communities/stakeholders beyond company employees and suppliers. We will conduct comprehensive assessments in line with the stakeholder engagement policy to identify all local communities/stakeholders potentially affected by company projects. This assessment will involve local residents, local governments, NGOs, academia, and social media, and fully consider their connections to land, water resources, biodiversity, and cultural heritage sites. Based on the scale and nature of the project, we will ensure all affected groups are taken into account, enabling the development of meaningful community engagement plans.

During the identification of affected communities, special attention will be paid to the identification and protection of vulnerable and marginalized groups. Some groups may face greater challenges due to their social status, economic conditions, gender, age, or other factors. CNGR will focus on elderly people, women, children, Indigenous groups, and impoverished populations through community surveys, public meetings, and social media interactions to ensure their voices are heard and considered in decision-making. After conducting community impact assessments, we will develop support strategies for these groups to reduce potential negative impacts.

CNGR's community engagement plan will be centered on covering the entire project lifecycle and engaging local communities and stakeholders. It is committed to ensuring broad and deep participation of all project-related community members and stakeholder groups throughout the lifecycle. Before the design and implementation of a project, the company will conduct participatory consultations with identified local communities and stakeholders to widely solicit their opinions and ensure that their concerns and suggestions are substantively incorporated into decision-making. During the operational phase, we will interact and communicate with local residents through regular community meetings, public consultations, information sessions, and other means. These activities are not just channels for information dissemination, but also opportunities for community members to provide suggestions, express concerns, and jointly explore solutions. The project team will invite diverse community representatives, local government officials, civil society organizations, and relevant experts to participate in these dialogues to ensure transparency and fairness in decision-making. At the same time, CNGR has established a sound grievance and complaint mechanism with open,

transparent, and easily accessible channels. For details, please refer to the Social Responsibility Grievance Management. Whether through hotline, email, online platforms, or face-to-face communication, all community complaints will receive timely responses and solutions within a specific timeframe. We commit that all grievances will be truthfully and thoroughly recorded under conditions of safety and confidentiality, followed up by dedicated personnel, and resolved in a timely and effective manner. The complainant will be protected from any form of retaliation and provided with fair and transparent feedback on the outcome.

In addition, the company has established a regular review mechanism to continuously evaluate the effectiveness of community engagement. Opinions from local communities and stakeholders will be collected through surveys, focus group discussions, and other methods to analyze participation levels and identify opportunities for improvement. The evaluation results will be used to optimize the company's community engagement mechanisms to ensure the strategy remains responsive to community needs and social changes.

### **3.4 Social Impact Assessment**

*CNGR commits to* conducting comprehensive social impact assessments for all new projects and operational site expansions involving local communities. These assessments help us identify potential social, cultural, and environmental impacts and provide clear guidance for action to ultimately avoid or mitigate such impacts.

During the assessment process, we will carry out a thorough analysis of social, economic, and environmental factors to evaluate the potential positive and negative effects of the project on nearby communities. These include impacts on residents' lifestyles, public resources, environmental quality, and socio-economic structures. In line with the principle of Free, Prior, and Informed Consent (FPIC), CNGR will disclose and communicate all project-related information to local community members or groups and ensure their timely participation at every stage of decision-making. We will gather feedback through surveys, roundtable discussions, public consultations, and other methods, incorporating community input into project planning and implementation decisions.

Based on the assessment results, CNGR will take necessary mitigation measures to address potential negative impacts and ensure that the interests of local communities are reasonably safeguarded during project execution. The company will develop specific mitigation and compensation plans to support communities affected by adverse impacts. Additionally, we will provide long-term economic support to communities to ensure their sustained development after project implementation, fostering mutual growth and prosperity between the company and the community.

By establishing effective communication channels with communities, CNGR is committed to avoiding and minimizing negative impacts while striving to create tangible

social, economic, and environmental benefits for the communities involved. This approach supports a mutually beneficial and symbiotic relationship between the company and society.

### **3.5 Local Procurement Policy**

To promote the economic development of host communities, *CNGR commits to* prioritizing the procurement of goods and services from local suppliers. In particular, as long as quality, cost, and supply chain stability are not compromised, the company will seek to source from local businesses wherever possible. Through the local procurement policy, we aim to strengthen cooperation with local suppliers, diversify and sustain regional economies, and reduce both logistics costs and environmental impact.

CNGR will regularly evaluate the effectiveness of the local procurement policy. This assessment will include tracking local suppliers' performance, the outcomes of cooperation, and their economic contributions, to ensure that the company supports local economic development while achieving its business goals.

### **3.6 Supporting Local Communities**

CNGR is committed to creating value for communities globally, especially the local communities where we operate. We believe that a company's success is closely tied to the well-being of its surrounding communities. Only by supporting the sustainable development of local communities can a company gain long-term social support and achieve mutually beneficial outcomes. To this end, the company focuses not only on business development but also on supporting long-term community growth through investments in infrastructure, education, and healthcare.

Beyond infrastructure development, CNGR's philanthropic donations and corporate social responsibility programs are also important means of supporting local communities. The company will collaborate with local communities and governments to carry out public welfare activities and charitable donations. These efforts will support disaster recovery, rural revitalization, poverty alleviation, and environmental protection, among other social causes.

## **4 Policy Implementation and Supervision**

All CNGR business units are required to fully implement the provisions of this policy and ensure that its content is integrated into corporate planning and operational processes.

An internal review of the policy's implementation will be conducted annually, and strategies or measures will be adjusted as necessary to ensure the achievement of policy objectives.

Regular consultations with local communities and stakeholders will be conducted to gather feedback, which will be used to continuously improve the policy content and implementation approach.

## **5 Grievance Mechanism**

Grievances or suggestions related to CNGR may be submitted through the following confidential channels:

Internal grievance channels: Suggestion boxes; direct communication with departmental supervisors, the Human Resources Department, the General Office, the Office of the President, or senior management.

External grievance channel: Email to CNGR's Sustainability Office at: [cngcrsr@cngrgf.com.cn](mailto:cngcrsr@cngrgf.com.cn)

For detailed procedures, please refer to the Social Responsibility Grievance Management.

## **6 Policy Review and Revision**

This policy was authorized by the Board of Directors and reviewed and approved by the Board's Strategy and ESG Committee on November 22, 20B4. If necessary adjustments are required due to company needs or ESG development trends, the proposed changes shall be submitted to the Strategy and ESG Committee for review. The policy shall be presented to the Strategy and ESG Committee for approval at least once every three years.

### Referenced International Standards and Tools

1. United Nations Declaration on the Rights of Indigenous Peoples
2. AA1000 Stakeholder Engagement Standard
3. Free, Prior and Informed Consent (FPIC)

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